



Setting up his own business was the last thing Richard Davies planned to do when he left the Submarine Service after 22 years. However during his time at sea he recognised that the on board computer systems held no fear for him and that given the opportunity, this environment was where his future lay. He worked hard at gaining the Microsoft Qualifications that would be needed to work in the industry outside the Navy and so, with the encouragement of his wife and business partner Sally; Richard Davies Computer Services was born.

The decision not to have premises in town has proved pivotal to their ability to respond to whatever comes their way. Richard will often do complex work in the quiet of the evening without the distraction that a busy daytime office brings. That flexible approach continues when a client needs a solution that involves working out of office hours to minimise downtime – crucial if you are running a business and have employees who can't work. Home users will also know that breakdowns always occur when least convenient!

Remote assistance software, enabling Richard to work on a machine across the internet at a client's invitation has obvious advantages for everyone and has been a great addition to Richard's services. Most usually the software is installed in the workshop and always at the client's request. In this way, existing customers can get support, diagnosis and help whilst sitting in front of their PC.

Never wishing to be retailers but service providers means truly impartial advice when it comes to recommending hardware or software to clients. Should someone have a particular favourite software package then Richard will incorporate their requirement into the computer that he builds for them, advising them of alternatives if it is no longer compatible with today's technology.

Clients looking at the www.rdcs.com website will find several core machines assembled by Richard using carefully researched and quality assured parts. The vast majority of the 500 bespoke



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Congratulations to Richard & Sally on their first ten years of trading.

All the best for the future

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Wishing continued success to Richard and Sally Davies



KSA the Southwest's leading supplier of Garage Equipment congratulate Sally and Richard for 10 years of support with our IT equipment and their prompt service.



THE MARY TAVY INN

Lane Head, Mary Tavy. 01822 810326

Kim, Garry & All the Staff send Our congratulations to Richard & Sally

On 10 years of successful Trading

We'll raise a glass to the next 10 years.



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computers built by RDCS for local homes and businesses over the last 10 years will be one of these. Taking care to source quality components is a time consuming job but means that each PC comes with a 2 year parts guarantee, so it's time well spent.



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Congratulations to

Richard and Sally 81 West Street, Tavistock, Devon Tel: 01822 612104

Richard and Sally would like to take this opportunity to wish all of our customers a Happy New Year. We look forward to being of service to you in 2012 and thank you for your support, encouragement and trust over the last 10 years





COMPUTER SERVICES FOR HOME AND BUSINESS

